

“Your Property  
Our  
Profession”



**STARGATE**  
BUILDING SOLUTIONS LLC





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# INTRODUCTION

STARGATE Building Solutions LLC was established in 2005. After a 20-year passionate journey, delivering exceptional levels of client service, we have emerged as a leading UAE fit-out, residential & commercial property maintenance company employing 1,000+ loyal and professional staff.

From apartments to palaces, we provide an extraordinary range of fit-out and residential property maintenance services.

Our Ecomaid professional cleaning and hotel services divisions have also successfully grown, currently providing cleaning, housekeeping and F&B staff to over 50+ international 5\*branded hotels and premium retail clients throughout Dubai & Abu Dhabi.

Our STARGATE brand has simply become synonymous with outstanding levels of quality and reliability.



# COMMERCIAL FIT OUT & VILLA REFURBISHMENT

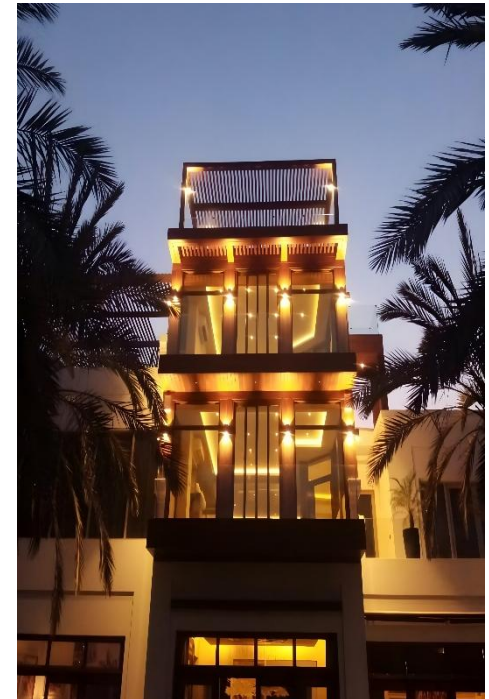
STARGATE has completed a remarkable selection of premium fit-out projects from different sectors which have included hospitality, retail, education, healthcare, F&B and residential villas.

Whatever the size and complexity of your project we provide the same seamless quality service throughout the lifecycle of your project.

Whether a complete villa refurbishment or an office fit-out, from initial concept discussions, managing approvals, engineering, MEP, finishings, installation and handover, the sequences of managing complete turn-key fit-out projects are the expertise on which the Stargate team has built its enviable reputation.

Our in-house Stargate team of professional staff, from civil & MEP engineers, architects and interior designers, to project planners and project managers, our multi disciplined team combine to contribute to the successful and timely delivery of any project requirements.

- FULL AUTHORITY APPROVALS SERVICES
- CONCEPTUAL DESIGN FACILITY
- MEP & ENGINEERING SERVICES
- MATERIEL SELECTION
- COST/BUDGET ANALYSIS
- VALUE ENGINEERING
- EXPERT SITE MANAGEMENT



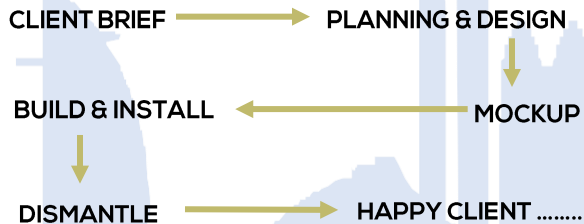
# EVENTS - STANDBUILDING & EXHIBITION JOINERY

STARGATE provides a comprehensive range of joinery and stand-building services to the events industry. From a simple booth, kiosk, mobile cart or stage and back wall structures to the most complex designs for exhibition double-deck stands, we have the experience and knowledge in delivering consistent outstanding quality of work.

We understand with passion how critically important completion time schedules are in the events & exhibition industry.....You set them and we will meet them!



- FULL DESIGN & PRODUCTION SERVICES AVAILABLE
- 3D DESIGN AND RENDERING
- BESPOKE FURNITURE MANUFACTURED IN-HOUSE
- OUR PRODUCTION TEAM UNDERSTANDS THE CRITICAL IMPORTANCE OF GOOD COMMUNICATION
- SEAMLESS COMMUNICATION BETWEEN YOUR DESIGNERS AND OUR PRODUCTION TEAM
- 15 YEARS SERVING THE INDUSTRY, WE HAVE THE PROCESS DOWN TO A FINE ART.....



Whether you require a custom-built exhibition stand or a modular solution that can be re-used for multiple events, Stargate has the expertise and resources to deliver outstanding results all within the most demanding of time deadlines.



# SPA & WELLNESS

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From conceptual design to full installation programs, our multidiscipline design, procurement and engineering fit-out teams work seamlessly with our clients to create unique spa wellness experience environments. Supported by our in-house architect, our design teams interpret initial client briefs into concept and working designs. Our technical expertise and product knowledge draws upon our connections and relationships with premium European manufacturers, enabling us to design and specify the most up to date and cost-efficient systems and products.

Creating unique experience environments has become the hallmark of our STARGATE reputation, from the most sophisticated and complex spa wellness environments to the simplest of private individual sauna and steam room installations.

- **TRADITIONAL & INFRARED SAUNA**
- **SPA & STEAM ROOM**
- **JACUZZI, PLUNGE & VITALITY POOL**
- **HAMMAM & RASSOUL**
- **SCRUB ROOM**
- **HIMALAYAN SALT ROOM**
- **EXPERIENCE & JOURNEY SHOWER**
- **ICE FOUNTAIN & SNOW CAVE**



# PROPERTY MAINTENANCE SERVICES

STARGATE has been providing residential property maintenance services since 2005. After 20 years, we now have clients in almost every community in Dubai, from Al Barari and Emirates Living, Emirates Hills to Town Square and Dubai Marina to Dubai South.

Building a great reputation takes time and consistent hard work providing outstanding service delivery and that's exactly what we have done at STARGATE.

We understand client expectations and requirements differ from owner occupiers to that of an absent landlord who is renting out their property. An owner occupier may require a pest control or water tank clean whilst a landlord would expect the tenant to pay for such a service. We can provide any services according to your personal requirements whether you are a tenant, landlord or owner occupier.

Our annual maintenance contracts (AMC) provide 24-7/365 total peace of mind coverage, protecting the core items and systems in your property and can be tailor made to include the following example menu of services:

- **AC SERVICING & DUCT CLEANING**
- **EMERGENCY CALL OUTS – (60 MINS RESPONSE TIME 24-7/365)**
- **ELECTRICAL & PLUMBING INSPECTION**
- **WATER TANK CLEANING**
- **CARPENTRY & HANDYMAN SERVICES**
- **PEST CONTROL**
- **MASONRY & TILES REPAIR**
- **DRAIN FLUSHING - ROOF DRAINS AND/ OR GROUND DRAINS**

For our commercial clients, maintenance services and flexible schedules can be included according to the specific requirements of your business operation.



# AC SERVICING & DUCT CLEANING

STARGATE Air Conditioning division provides a wide range of AC services for both residential and commercial clients. From ad-hoc call out services to comprehensive full coverage annual maintenance contracts (AMC) providing 60-minute 24/7/365 response coverage, STARGATE provides a total "peace of mind" for all its clients for all matters AC.

Residential properties and commercial premises should include duct cleaning as an essential part of any property maintenance program. In some premises it is a Dubai Municipality mandatory requirement as it relates to the health and safety of the occupants whilst also ensuring maximum operating efficiency of the AC system thus saving costs.

STARGATE has invested in the very latest duct cleaning technology and equipment. Our highly trained, experienced duct cleaning technicians operate using best industry practice and procedures, delivered through protocols and standards as set in our NAADUK membership.

- NATIONAL ASSOCIATION OF AIR DUCT SPECIALISTS UK
- FREE INSPECTION & QUOTATION
- BEFORE & AFTER PHOTO REPORT
- ALL EQUIPMENT USING HEPA FILTERS
- 24/7 SERVICE FOR COMMERCIAL CLIENTS





# MOLD TREATMENT & REMOVAL

STARGATE specialist environmental teams perform site assessment and inspections to residential and commercial properties to then enable programmed planning, containment and removal of mold from your home or work environment. We conduct an extensive and thorough investigation to identify the problem areas and the source of the mold contamination after which our teams follow precise and strict procedures to ensure your environment is safe and mold free

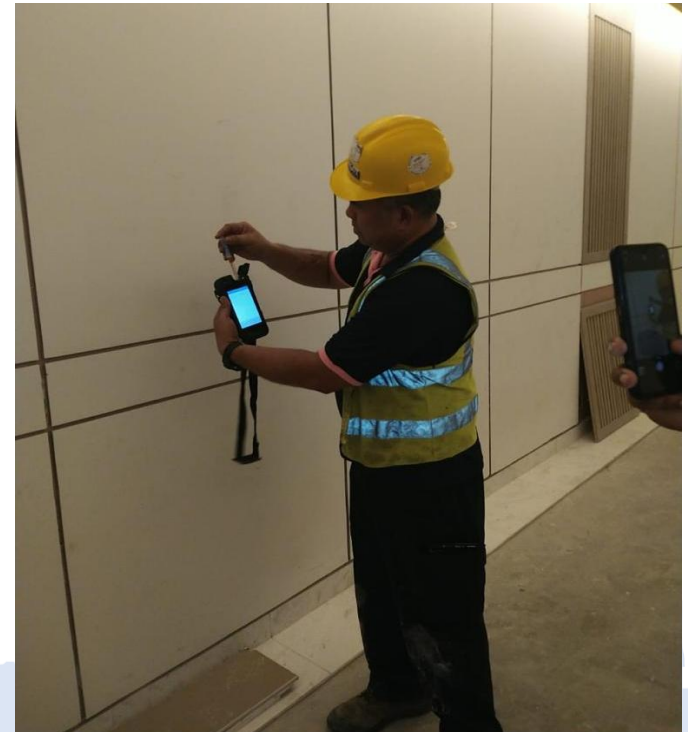
## WHAT IS MOLD??

Mold is present almost everywhere both indoors and outdoors. Mold spores are microscopic and are ever present in the air and can enter your home, office or building through windows, doors and AC systems. Mold spores thrive on moisture and humidity and very quickly spread and develop into colonies when such conditions are present.

- **OUR MOLD REMOVAL PROGRAM INCLUDES:**
- **FULL INSPECTION TO IDENTIFY MOLD SOURCE**
- **DETAILED COST ESTIMATE FOR COMPLETE MOLD REMOVAL**
- **CONTAINMENT & SPECIALIST CLEANING PROCESS**
- **SPECIALIZED DUBAI MUNICIPALITY APPROVED PRODUCTS**
- **COMPLETION REPORT WITH PHOTOGRAPHS**

### IMPORTANT NOTE:

Mold remediation and disinfection are specialist work which should only be managed and carried out by a professional certified and licensed company.



# OUTSOURCED HOTEL SERVICES + HOUSEKEEPING & F&B

STARGATE entered the hotel services and hospitality industry in 2017 and is now a recognized premium contractor providing specialist outsourced services to our growing portfolio of 5\* international brand hotels in both Dubai & Abu Dhabi.

Meticulous attention to detail from our recruitment and training processes has produced our highly trained and professional service teams, capable of meeting daily, the most demanding expectations of service levels expected from our 5\* hotel clients.

From our portfolio of luxury hotel clients including **ARMANI** to **RIXOS** and the **RITZ**, STARGATE is the preferred contractor delivering a unique range of specialist services that all require outstanding levels of 5\* service delivery and quality.



- ROOM ATTENDANT
- PUBLIC AREA ATTENDANT
- F&B STAFF & WAITERS
- STEWARDING
- CARPET & UPHOLSTERY CLEANING & MAINTENANCE
- MARBLE CLEANING & MAINTENANCE
- CARPARK ANNUAL MAINTENANCE CONTRACT



# MARBLE & STONE - CARE

Marble has a significant presence in residential and commercial properties in the UAE from both a design and practical perspective. At STARGATE we have been servicing and caring for marble and stone floors and installations for 20years. A newly installed marble floor can look stunning and a feature attraction in any property, but it will not remain with that beautiful fresh polished look unless it is “cared for’ and professionally maintained.

Stargate provides an extensive range of marble and stone-care services from either “one off” works or through one of our comprehensive maintenance contracts.

- REPAIR & RESTORATION
- GRINDING
- POLISHING & CRYSTALLIZATION
- DEEP CLEANING
- SEALING & PROTECTING
- JOINT & GROUT REPAIRS
- COMPREHENSIVE
- SOLUTIONS



There are very few companies that have the genuine depth of knowledge, experience and expertise to provide true professional marble, stone care and restoration. After 20years delivering outstanding service STARGATE are the preferred company taking care of some of the most iconic landmark buildings in Dubai through our marble and stone-care division.

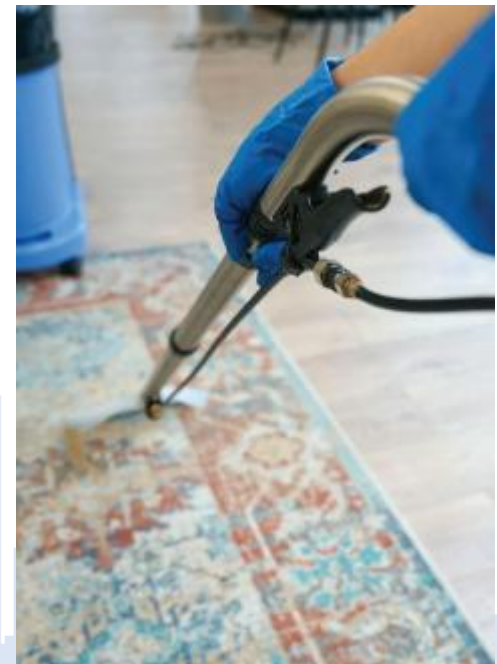
# CARPET & UPHOLSTERY CARE

STARGATE takes pride in delivering professional carpet and upholstery cleaning services throughout Dubai to both our residential and contract commercial clients. Our expert teams use advanced cleaning techniques and state-of-the-art equipment to ensure our clients' carpets and upholstery are impeccably clean and refreshed. Our comprehensive cleaning solutions are designed to eliminate stains and allergens leaving your interiors looking pristine and revitalized.

STARGATE uses a wide range of consumables, multiple types of shampoos, color restorers and odor removers, all carefully selected and tested to ensure they are kind to your carpet and comply with all statutory safety guidelines.

- **SHAMPOO & WASHING**
- **STEAM CLEANING**
- **VACUUMING**
- **DEEP CLEAN DEODORIZE & REFRESH**
- **STAIN & ODOR REMOVAL**

We provide a seamless and exceptional experience for our clients. From the initial consultation to the final inspection, our dedicated teams work with precision and care to deliver exceptional results. Customer satisfaction is a priority within our STARGATE company culture, with every step of our service delivery journey being always customer centric.



# ECO - MAID SERVICES

Eco-maid, launched in 2005 is now one of the largest professional maid's services company in Dubai. Our reputation has been earned by consistently delivering reliable, trustworthy, on time and highly professional maid services.

## RESIDENTIAL SERVICES

- PART TIME MAIDS
- FULL TIME MAIDS
- PART TIME HELPER
- BABY SITTING
- DEEP CLEANING (MOVE IN / MOVE OUT)
- CARPET SHAMPOOING
- UPHOLSTERY CLEANING

## COMMERCIAL CLEANING

- SHOP AND BOUTIQUES DAILY CLEANING
- FULL TIME BOUTIQUE HELPER
- OFFICE CLEANING
- FULL TIME OFFICE HELP STAFF
- BUILDING AND MALL CLEANING



# CONSTRUCTION CLEANING

We offer post construction clean up service for all types of projects, no matter what size. We focus on all aspects and details of your newly constructed or renovated property, making sure that You are completely satisfied with our cleaning services.

- INTERNAL CLEANING
- EXTERNAL / FAÇADE CLEANING
- CAR PARK/ BASEMENT CLEANING
- HIGH RISE CLEANING



# 5\* STAR CLIENTS ACCEPT NOTHING BUT OUR 5\* SERVICE!



FIVE HOLDINGS

VOCO<sup>®</sup>  
AN IHG HOTEL

RIXOS  
PREMIUM SAADIYAT ISLAND  
• ABU DHABI •

ADDRESS  
HOTELS + RESORTS



Marriott

CROWNE PLAZA<sup>®</sup>  
HOTELS & RESORTS

الغزير  
Al Ghurair

دبي  
DUBAI WORLD TRADE CENTRE



HYATT<sup>®</sup>

Fairmont  
HOTELS & RESORTS

ATLANTIS  
THE PALM, DUBAI

Hilton  
HOTELS & RESORTS

American Vintage

STEIGENBERGER  
HOTELS AND RESORTS

المرسى  
MARSAMARINA HOTEL & RESORTS  
DUBAI

DreamInn  
DUBAI

Palace Service  
DUBAI



CHANEL

EXPO 2020  
معرض دبي 2020

BOOKTOPIA  
TRAVEL & TOURS

TIFFANY & Co.

deVere  
Acuma

Van Cleef & Arpels

ARMANI

VIDA  
RESIDENCES

BVLGARI

GUCCI

BOTTEGA VENETA

pullman  
HOTELS AND RESORTS

الجميلة  
Jamilia

DUBAI CREEK  
HARBOUR

FINASI  
EST. MILANO 1988

CITY WALK

EMIRATES PALACE  
MANDARIN ORIENTAL  
ABU DHABI

ibis

Le MERIDIEN

al barari

pullman  
HOTELS AND RESORTS

UNLOCK  
STAYS

DUBAI HILLS  
ESTATE

SOFITEL  
LUXURY HOTELS

Kempinski  
HOTELIERS SINCE 1897

المرسى  
MARSAMARINA

شركة أبوظبي الوطنية للسياحة  
Abu Dhabi National Hotels  
• Hotels • Catering • Transport • Tours

ecos  
Dubai Hotel at Al Farjan

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